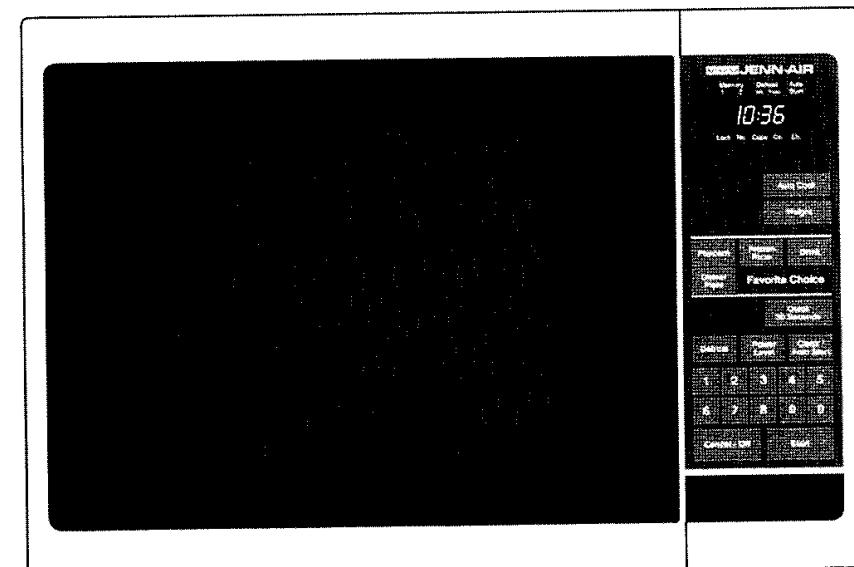




Use and Care Manual
Microwave Oven
Model M170



About Your Jenn-Air Microwave Oven

Congratulations on your choice of a Jenn-Air Microwave Oven. Your microwave oven has an output wattage of 850 watts. As you use your new microwave oven, we know you will appreciate the many features that provide excellent performance, convenience and dependability.

Before you begin cooking with your new microwave oven, please take a few minutes to read and become familiar with the instructions in this book. On the following pages you will find a wealth of information regarding all aspects of using your new microwave oven. By following the instructions carefully, you will be able to fully enjoy and properly maintain your oven and achieve excellent results with the food you prepare.

Should you have any questions about using your Jenn-Air appliance, write to us. Be sure to provide the model number of your appliance.

Jenn-Air Customer Assistance
c/o Maytag Customer Service
P.O. Box 2370
Cleveland, TN 37320-2370

FOR FUTURE REFERENCE

We suggest that you record information for contacting your local dealer or service agent along with the identifying numbers of your appliance.

If service is required, this information must be furnished.

Dealer/Servicer: _____

Address: _____

Model Number: _____

Serial Number: _____

Date Purchased: _____

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Important Safety Instructions

When using electrical appliances, basic safety precautions should be followed, including the following:

WARNING- To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

1. Read all instructions before using the appliance.
2. Read and follow the specific "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found on page 7.
3. This appliance must be grounded. Connect only to properly grounded outlet. See "GROUNDING INSTRUCTIONS" on page 8.
4. Install or locate this appliance in accordance with the provided installation instructions.
5. Some products such as whole eggs and sealed containers - for example, closed glass jars - may explode and should not be heated in this oven. In rare instances, poached eggs have been known to explode. Cover poached eggs and allow a standing time of one minute before cutting into them.
6. Foods with unbroken outer "skin" such as potatoes, sausages, tomatoes, apples, chicken livers and other giblets, and egg yolks (see previous caution) should be pierced to allow steam to escape during cooking. "Boilable" cooking pouches and tightly closed plastic bags should be slit, pierced, or vented.
7. Do not heat, store or use flammable materials in or near the oven. Fumes can create a fire hazard or explosion.
8. Use this appliance only for its intended use as described in this manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook, or defrost food. It is not designed for industrial, laboratory, or commercial use. It is intended for home use only. Do not use for drying clothes, linens, newspaper, or similar non-food type items.
9. As with any appliance, close supervision is necessary when used by children.
10. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
11. This appliance should be serviced only by qualified service personnel. Contact nearest authorized Jenn-Air service facility for examination, repair or adjustment.
12. Do not cover or block any openings on the appliance.

13. Do not use outdoors. Do not use this product near water - for example, near a kitchen sink, in a wet basement, or near a swimming pool, and the like.
14. Do not immerse cord or plug in water.
15. Keep cord away from heated surfaces.
16. Do not let cord hang over edge of table or counter.
17. When cleaning surfaces of door and oven that come together on closing the door, use only mild, non-abrasive soaps or detergents applied with a sponge or soft cloth.
18. To reduce the risk of fire in the oven cavity:
 - a. Do not overcook food. Carefully attend appliance if paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking. Avoid using recycled paper products. Do not use newspaper or other printed paper in the oven. Such products sometimes contain impurities which could ignite.
 - b. Remove wire twist-ties from paper or plastic bags before placing bag in oven.
 - c. If materials inside the oven should ignite, keep oven door closed, turn oven off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
 - d. Do not use the oven for storage.
 - e. Do not pop popcorn except in a microwave approved popcorn popper or in a commercial package recommended especially for microwave ovens.
19. Do not operate the oven when empty or with an empty utensil.
20. Do not lean on the oven door. The door is designed to close tightly and seal properly for safe operation. Leaning on the door may warp or break the hinges.
21. To avoid exposure to dangerous high voltage, DO NOT REMOVE THE SPLATTER SHIELD inside the oven cavity.
23. Liquids heated in certain shaped containers (especially cylindrical-shaped containers) may become overheated, splash out with a loud noise. For best results, stir the liquid several times before heating. Always stir liquids several times between reheatings.
24. Read and follow specific microwave oven preparation instructions on food packages or containers (especially baby food). Above all, this is a cooking appliance designed to prepare food.
25. Use only cooking utensils and accessories made for use in the microwave and specifically described in this manual.
26. Microwave oven manufacturers do not recommend deep fat frying or frying in a microwave oven. Hot oil can damage oven parts and utensils and even result in skin burns.
27. Plastic wrap: Use only those types designed for microwave oven use and avoid forming an air-tight seal. Fold back a small corner or cut a small slit to allow steam to escape.

28. Stay near the appliance while it is in use and check cooking progress frequently. Leaving the appliance unattended may result in overcooked food and possibly a fire in your oven.
29. Built-in Installations: (Microwave must be built-in with a trim kit.) Do not mount any portion of the microwave oven over a sink or any other heating or cooking appliance unless the microwave oven has been approved for use above the heating appliance. See label on the trim kit for a list of approved heating appliances. See installation instructions for additional installation information.
30. TV dinners may be microwaved in foil trays less than 3/4" deep; remove top foil cover and return tray to box. When using metal in microwave oven, keep metal at least 1-inch away from sides of oven.
31. Do not defrost frozen beverages in narrow necked bottles.
32. Cookware may become hot because of heat transferred from the heated food. Potholders may be needed to handle the cookware.
33. Do not try to melt paraffin wax in the oven. Paraffin wax will not melt in a microwave oven because it allows microwaves to pass through it.
34. Never use sharp-edged utensils in or near the oven.

- SAVE THESE INSTRUCTIONS -

Precautions To Avoid Possible Exposure To Excessive Microwave Energy

- a. **Do not** attempt to operate this oven with the door open since open door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
- b. **Do not** place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- c. **Do not** operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the: (1) door (bent), (2) hinges and latches (broken or loosened), (3) door seals and sealing surfaces.
- d. The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

Registration

Federal law requires registration of all microwave ovens. To comply with the law, please fill out the CUSTOMER REGISTRATION CARD packaged in the oven:

1. Check the model and serial numbers on the card to see that they match the numbers on the rating label. Rating label is located on the left inside wall of the oven cavity. If the numbers on the card are not the same as those on the rating label cross out the numbers on the card and write in the numbers as they appear on the rating label.
2. Mail the card. The return address is included on the reverse side of card.

If you move or are not the original owner of this oven, you must by law renew the registration. Send the renewal registration information to: **Maytag Customer Service, Warranty Administration, P.O. Box 4970, Cleveland, TN 37320-4970.**

Renewal Registration information must provide: a) Your name and address and b) the microwave oven's model and serial numbers.

Installation

Remove all packing materials both outside and inside the oven before using the oven. The oven requires free movement of air for proper operation. Do NOT block air vents located underneath the oven. Also, do not remove the feet from the bottom of the oven.

Grounding Instructions

This appliance **must** be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into a 120v, 15 amp. outlet that is properly installed and grounded.

WARNING- Improper use of the grounding plug can result in a risk of electric shock.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded and either:

- 1) If it is absolutely necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounding plug, and a 3 slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance. OR,
- 2) Do not use an extension cord. If the power supply cord is too short, have a qualified electrician or serviceman install an outlet near the appliance

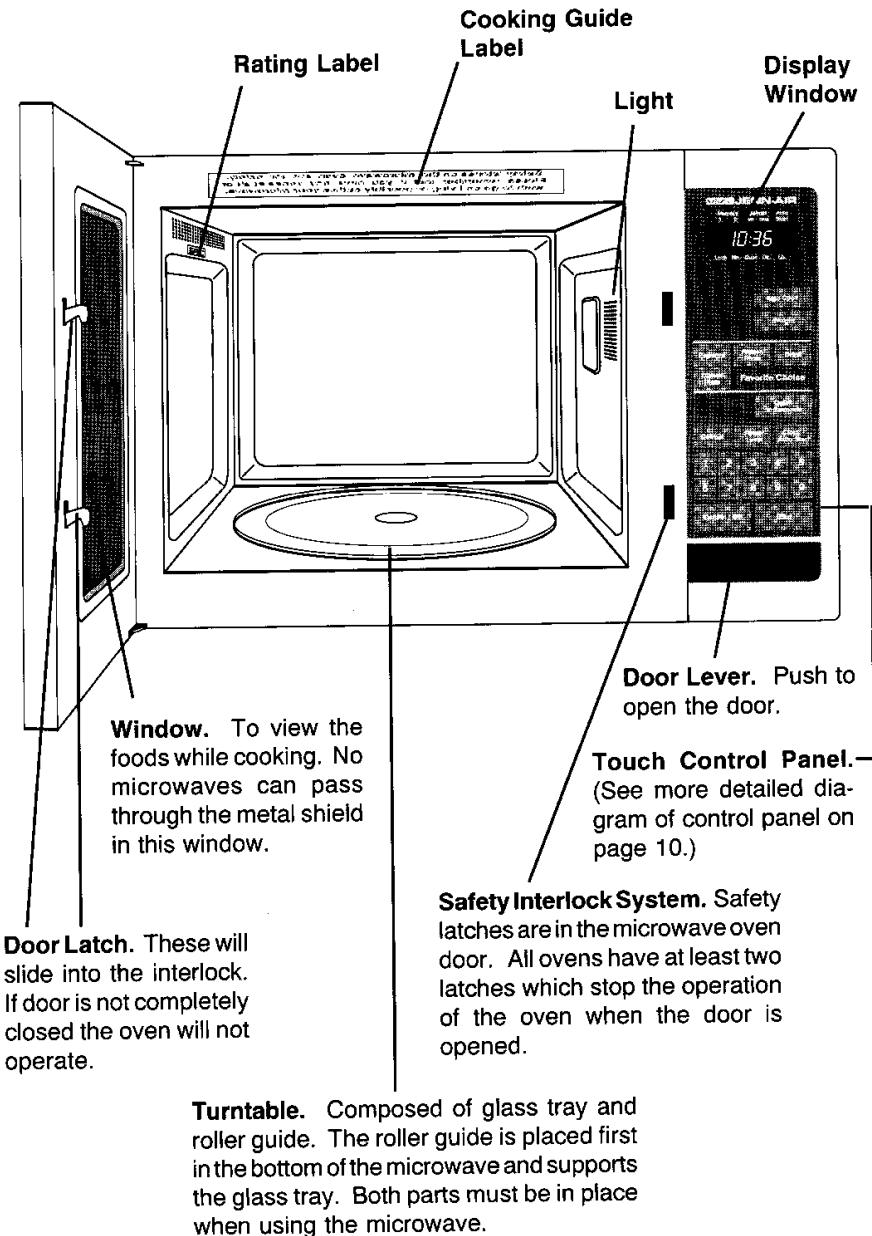
Interference Note

Microwave ovens generate radio frequency energy during operation, and if not installed properly may cause interference to radio and television reception. You can determine if this unit is causing interference by turning it on and off while the interference is occurring. If interference occurs, it may be corrected by one or more of the following measures:

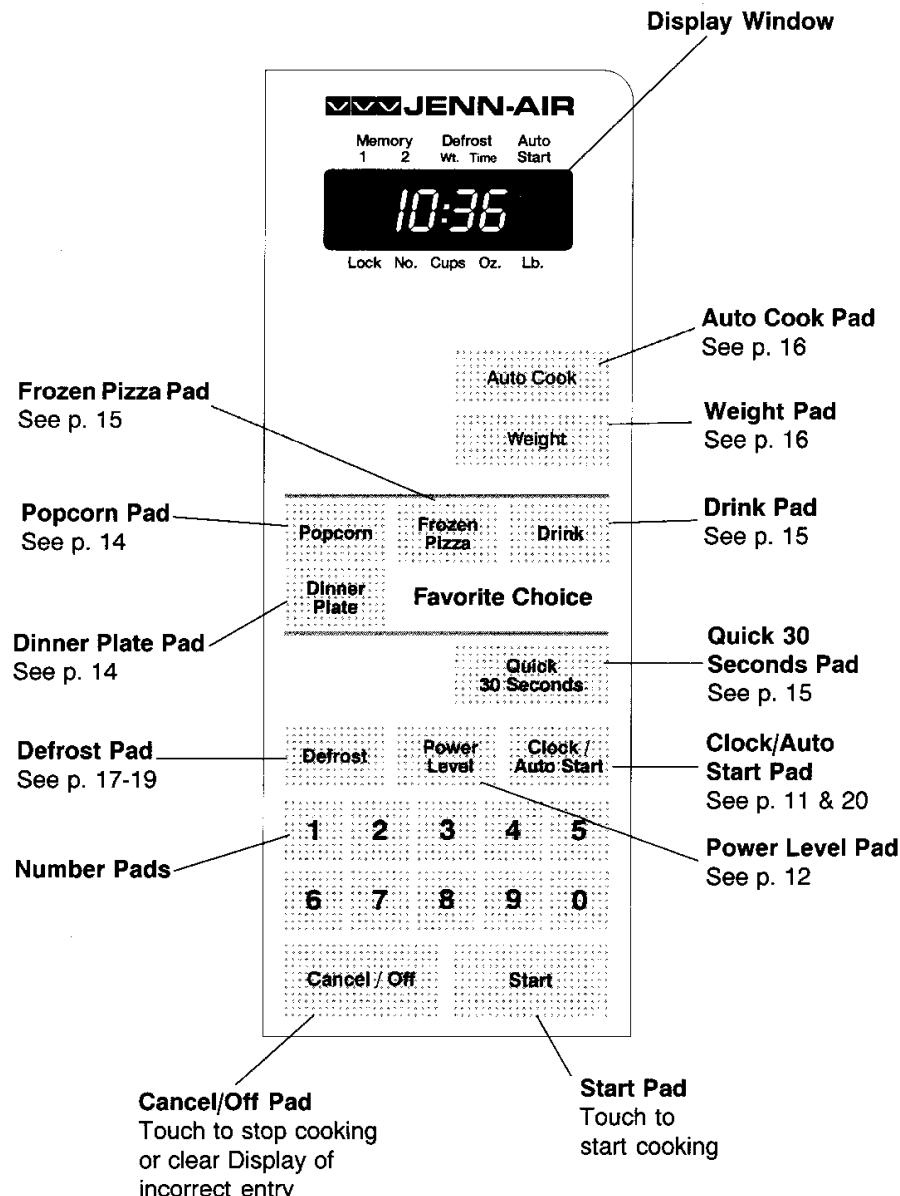
- clean door and sealing surfaces of the oven;
- reorient the television or radio receiving antenna;
- relocate the oven with respect to the television or radio receiver; and/or
- plug the oven into a different outlet so that it and the television or radio receiver are on different circuits.

If the interference persists, you may want to consult an experienced radio/television technician for additional suggestions.

Oven Operation



Touch Control Panel



Time of Day Clock

- After plugging in the oven or after a power outage, the Display will show ":0". Set clock using the instructions below.
- Time of Day clock is a 12 hour clock.
- If set, the time of day will always be displayed when no other cooking function is being used.

BASIC INSTRUCTIONS

1. Touch **Clock/Auto Start Pad**. The Display will show "12H".
2. Set the time of day by touching the appropriate numbers. Set time will blink.
3. Touch **Clock/Auto Start Pad**. The Display numbers stop blinking and the colon continues to blink. The time of day clock will not be activated until a pad is touched.

Audible Signals

Audible signals are available to guide you when setting and using your oven:

- **A programming beep** will sound each time you touch a pad.
- **One long beep** will sound when the oven is first plugged in.
- **Three long beeps** signal the end of a cooking cycle.
- **Three short beeps** signal an incorrect entry.
- **Series of three short beeps** signal you to check the food.

Time Cooking

Consult your recipe for the approximate cooking time. Start with the shortest recommended time and add more time as needed. Check the food as it cooks. The oven door can be opened any time during operation. The oven will automatically stop cooking and maintain the time setting until the door is closed and the **Start Pad** is touched.

BASIC INSTRUCTIONS

1. Enter cooking time.*
2. Touch the **Start Pad**.

***Note:** Full power cooking is automatic. If you wish to use a different power level follow the instructions on p. 12.

Example: To heat a cup of coffee for 1½ minutes, touch the numbers 1, 3, 0. Then touch the **Start Pad**. The time you select and an indicator under Stage 1 will appear in the Display Window. The oven blower will come on and the oven will begin cooking. Time countdown will begin. When the time is up, the microwave oven will beep three times, and will stop cooking automatically. Time of day will reappear in the Display.

Power Level Pad

As with conventional cooking methods, your microwave oven gives you the flexibility of choosing the cooking speed (power level) you need for each type of food.

BASIC INSTRUCTIONS

1. Touch the **Power Level Pad**.*
2. Enter power level.**
3. Enter the cooking time.
4. Touch the **Start Pad**.

* For Hi, touch **Power Level Pad** twice.

** See Power Level Guide below.

Example: If the recipe calls for cooking with 50% power for 3 minutes, you would touch: the **Power Level Pad**; then 5 ("50" will appear in the Display Window); then the number pads 3,0,0; then **Start Pad**.

Power Level Guide*

Power Level	Power %	Name	Suggested Uses
Hi	100		For vegetables; beverages; quick reheating (observe closely to avoid overcooking); generally for quickest cooking.
9	90		Sautéing vegetables.
8	80		For whole poultry, cheese and egg dishes, cooking certain seafood (clams, oysters or scallops).
7	70	Med Hi	For cakes, quick breads and muffins.
6	60		Reheating leftovers or for cooking recipes using pre-cooked or canned ingredients.
5	50	Med	Reheating larger amounts of leftovers; cooking roasts.
4	40		Stewing or developing flavor in main dishes, soups or sauces; cooking rice or pasta (after water is boiling); reheating pastries.
3	30	Lo	Defrosting, tenderizing less tender cuts of meat in liquid, cooking dried beans, lentils or peas in water.
2	20		Softening cheese, butter or chocolate.
1	10	Warm	Keeping food(s) warm or taking chill off refrigerated foods before serving.

* Guide gives percentage of magnetron "on" time at different power levels and suggested uses.

Two Stage Cooking

The two stages of this microwave oven let you program two sequential operations such as defrosting and cooking; and cooking using two different power levels. The Memory feature automatically changes power settings and cooking time. Since one short audible beep will sound between stages, it is also possible to divide cooking times. Then, the signal would serve as a reminder to add foods (separate dishes or add ingredients) and to obtain precisely the end results desired.

BASIC INSTRUCTIONS

1. Touch **Power Level Pad.***
2. Enter power level.
3. Enter cooking time.
4. Touch **Power Level Pad.****
5. Enter power level.
6. Enter cooking time.
7. Touch **Start Pad.**

* If you wish to cook on HI, skip step 2.

** If you wish to cook on HI, skip steps 4 & 5.

Note: When the **Start Pad** is touched, both Stage 1 and 2 indicator lights come on in the Display. Stage 1 indicator light starts blinking to show you that the oven is cooking in the first of the two cook stages. The oven will cook at the power selected for Stage 1. At the end of Stage 1, the oven will beep and start Stage 2. The Stage 1 indicator goes off and the Stage 2 indicator starts blinking. Three beeps signal the end of cooking.

To Cancel Stage cooking

1. Touch **Cancel/Off Pad.**

THE Favorite Choice

Popcorn Pad

Popcorn is a favorite snack. The **Popcorn Pad** has been automatically set for the correct cook time for a 3-3.5 oz. and 1.75 oz. bags of microwave popcorn.

BASIC INSTRUCTIONS

1. Touch the **Popcorn Pad** once for 3.5 oz. package or
2. Touch the **Popcorn Pad** twice for 1.75 oz. package.

Popcorn Tips

- Check the popcorn as it pops and stop when the popping slows down to 3 seconds apart.
- Do not try to repop unpopped kernels or reuse a bag.
- Pop only one package at a time.

Dinner Plate Pad

The **Dinner Plate Pad** lets you reheat a dinner plate full of chilled leftovers.

BASIC INSTRUCTIONS

1. Touch **Dinner Plate Pad**.

The Display will show "11". After 1.5 seconds, the Display will show "2:20" and the oven starts cooking.

Dinner Plate Tips

- Place meat and bulky vegetables to the outside of the plate.
- Place delicate foods in the center of the plate. Add delicate dinner rolls during the last few seconds.
- Cover the plate with wax paper to hold steam around most foods. However, do not cover rare meat or vegetables with crisp exteriors.

Frozen Pizza Pad

The **Frozen Pizza Pad** allows you to reheat a frozen pizza (approx. 7 oz.) by touching one pad.

BASIC INSTRUCTIONS

1. Touch **Frozen Pizza Pad**.

The Display will show "7". After 1.5 seconds, the Display will show cooking time and the oven starts cooking.

Frozen Pizza Tips

- Use only one pizza at a time.
- Follow manufacturer's directions for cookware.
- Use only frozen pizza for microwave oven.

Drink Pad

The **Drink Pad** lets you reheat a beverage by touching one pad.

BASIC INSTRUCTIONS

1. Touch the **Drink Pad** once for 1 cup/mug.
2. Touch the **Drink Pad** twice for 2 cups/mugs.
3. Touch the **Drink Pad** three times for 3 cups/mugs.

Quick 30 Seconds

The **Quick 30 Seconds Pad** provides a convenient way to reheat foods at full power in multiples of 30 seconds. By repeatedly touching the pad, you can reheat from 30 seconds to 5 minutes.

Auto Cook

Auto Cook allows you to cook or reheat common microwave prepared foods without needing to program times and power levels. The Auto Cook has preset times and power levels for three food categories: baked potatoes, fresh vegetables and cup(s) of drink.

BASIC INSTRUCTIONS

1. Touch **Auto Cook Pad** until the food category desired is displayed.*
2. Touch **Weight Pad** until the number in the Display is the quantity desired.*

* Note: See chart below or the Cooking Guide Label on the front of the oven cavity.

Example: If you want to cook two baked potatoes, touch the **Auto Cook Pad** until AC-1 is displayed. Touch **Weight Pad** twice and "2" will show in Display.

The Display will show cooking time and the oven automatically starts cooking.

Auto Cook Code

Code	Food Item	Quantity
AC-1	Baked Potato	1 - Touch Weight Pad once. 2 - Touch Weight Pad twice. 3 - Touch Weight Pad three times.
AC-2	Fresh Vegetable	8 oz. - Touch Weight Pad once. 12 oz. - Touch Weight Pad twice.
AC-3	Soup	8 oz. - Touch Weight Pad once. 12 oz. - Touch Weight Pad twice.

Defrost Pad

Use the defrost setting to defrost meats, poultry and seafood from .5 pounds to 6.5 pounds. The **Defrost Pad** can be used for Weight Defrost or Time Defrost.

- Touch the **Defrost Pad** once for defrosting by weight.
- Touch the **Defrost Pad** twice for defrosting by time.

Defrost by Weight

The oven automatically sets the defrosting time and power levels.

BASIC INSTRUCTIONS

1. Touch the **Defrost Pad** once.
2. Enter weight.* The defrosting time is automatically calculated and appears in the Display.
3. Touch **Start Pad**.

* Enter the weight in pounds and tenths of a pound.

IMPORTANT: During defrosting, the oven will beep a series of short beeps to signal that the food needs to be turned or rearranged. Oven will continue operating if food is not turned or rearranged. Three beeps signal the end of defrosting.

Conversion Chart

If weight is in ounces:	is	Then weight is converted to tenths-of-a-pound:
1 to 2-oz.	is	0.1
3 to 4-oz.	is	0.2
5-oz.	is	0.3
6 to 7-oz.	is	0.4
8-oz.	is	0.5
9 to 10-oz.	is	0.6
11 to 12-oz.	is	0.7
13-oz.	is	0.8
14 to 15-oz.	is	0.9

Defrosting by Time

When defrosting by time, the microwave cycles on and off, alternating defrost and stand times.

BASIC INSTRUCTIONS

1. Touch the **Defrost Pad** twice.
2. Enter the defrosting time.
3. Touch the **Start Pad**.

When the **Start Pad** is touched, the Time Defrost indicator starts blinking to show that the oven is in the Time Defrost mode. The Display counts down the time to show how much defrosting time is left. During defrosting, the oven will beep a series of short beeps to signal that the food needs to be turned or rearranged. Oven will continue operating if food is not turned or rearranged. Three beeps signal the end of defrosting.

Time Defrost Chart

Items and Weight	Defrosting Time	Standing Time	Procedures and Techniques
Beef Ground Beef/1lb.	10-12 min.	5 min.	Break apart and remove thawed portions with fork.
Ground Beef/2 lb.	18-20 min.	8-12 min.	Break apart and remove thawed portions with fork.
Beef Roast, boneless/ 3 lbs. Steaks/1" thick	26-28 min.	7-10 min.	Turn over when hearing beeps. Shield ends or thinner areas with foil. Separate and rearrange once.
Pork Pork Roast, boneless/ 3 lbs. Pork Chops/1lb. Ground Pork/1 lb.	26-28 min.	10-15 min.	Turn over when hearing beeps. Shield ends or thinner areas with foil.
Spareribs/1½ lbs.	7-8 min. 10-12 min.	5-7 min. 5-7 min.	Separate and rearrange once. Break apart and remove thawed portions with fork.
	15-16 min.	5-7 min.	Turn meat over and rearrange, separate once.
Poultry Whole Chicken/3 lbs.	20-22 min.	10-15 min.	Turn chicken over. Shield wing tips, leg ends and breast areas with foil. Breast side down.
Chicken Breasts boneless/1 lb. Chicken Thighs/2 lbs.	7-8 min. 18-23 min.	5-7 min. 8-13 min.	Separate and rearrange once. Separate and rearrange once.
Fish Fish Fillets/1lb.	10-11 min.	5-7 min.	Separate and rearrange once. Shield as needed.

Tips

1. Do not defrost covered meat. Covering might allow cooking to take place. Always remove outer wrap and tray. Place food on a microwave-safe rack in a dish. During defrost, juices accumulate in dish and may become hot enough to cook the food. Elevating meat off of the dish will prevent the bottom and side from beginning to cook.
2. Begin defrosting whole poultry breast-side-down. Begin defrosting roasts fat-side-down.
3. The shape of the package alters the defrosting time. Shallow rectangular shapes defrost more quickly than a deep block.
4. Defrost By Weight is programmed for specific weights. Defrost results will be affected if you enter an incorrect weight.
5. Defrost By Weight is programmed for frozen food at 0° F. If food is stored at a higher temperature, expect shorter defrost times.
6. After $\frac{1}{3}$ the defrost time, check the food. You may wish to turn over, break apart, rearrange or remove thawed portions of the food.
7. **During defrost (weight or time), the oven will prompt you to turn the food over.**
At this point, open oven door and check the food. Follow the techniques listed below for optimum defrost results. Then, close oven door, touch **Start Pad** to complete defrosting.

A) Turn Over	Roast, ribs, whole poultry, turkey breasts, hot dogs, sausages, steaks, or chops.
B) Rearrange	Break apart or separate steaks, chops, hamburger patties, ground meat, chicken or seafood pieces, chunks of meat such as stew beef.
C) Shield	Use small strips of aluminum foil to protect thin areas, edges or unevenly shaped foods such as chicken wings. To prevent arcing, do not allow foil to come within 1-inch of oven walls or door.
D) Remove	To prevent cooking, thawed portions should be removed from the oven at this point. This may shorten defrost time for foods weighing less than 3-lbs.
8. After defrosting, allow food to stand 10 to 20 minutes if there are any icy areas. If large solid roasts, such as sirloin tip or rump roasts, are not completely thawed after standing, return roast to oven and program Defrost By Weight for 1 lb.

Auto Start

The Auto Start feature allows you to program your oven to begin cooking at a preset time of day - up to a delay of 11 hours and 59 minutes. You can program two sequential operations using two different power levels.

BASIC INSTRUCTIONS

1. Touch **Power Level Pad**.
2. Enter power level.
3. Enter cooking time.*
4. Touch **Power Level Pad**.
5. Enter power level.
6. Enter cooking time.
7. Touch **Clock/Auto Start Pad**.
8. Enter the clock time you want the oven to start.
9. Touch **Start Pad**.**

* If you wish to cook with one Stage, omit steps 4, 5 and 6.

** The oven will start cooking at the set time. If the door is opened before the start time is reached, touch the **Start Pad** to resume the Auto Start option.

- You cannot use the Auto Start with the following options: Popcorn, Frozen Pizza, Drink, Dinner Plate, Defrost and Auto Cook.
- Do not use foods containing baking powder or yeast when using Auto Start. They will not rise properly.
- **WARNING:** To avoid sickness and food waste when using AutoStart:
 - Do not use foods that will spoil while waiting for cooking to start, such as dishes with milk or eggs, cream soups and cooked meats or fish. Any food that has to wait for cooking to start should be very cold or frozen before it is put in the oven. **UNFROZEN FOODS SHOULD NEVER STAND MORE THAN TWO HOURS BEFORE COOKING STARTS.**
 - Do not allow food to remain in oven for more than two hours after end of cooking cycle.

To check Auto Start Time

1. Touch **Clock/Auto Start Pad**. The programmed Auto Start time will appear in the Display for 3 seconds.

Tips on Setting Auto Start

- Before setting, check that the correct time of day is displayed.
- If you hear the fan start when you touch the **Start Pad**, you have not set the oven properly. Touch the **Cancel/Off Pad** and start over.

Child Safety Lock

The oven operation can be locked to prevent a child from accidentally turning it on. All oven functions can be locked.

To set

Touch and hold the **Cancel/Off Pad** for three seconds. The lock indicator lights and the oven beeps.

To cancel

Touch and hold the **Cancel/Off Pad** for three seconds. The lock indicator light goes off and the oven beeps.

Answers To Questions About Your Microwave Oven

Q. Can I open the door when the oven is operating?

A. The door can be opened anytime during the cooking operation. The oven will automatically stop cooking and the time setting will maintain until the door is closed and the **Start Pad** is touched.

Q. What causes the oven interior light and display to dim when using a Variable Power Level?

A. This is normal and indicates the oven is operating and cycling properly.

Q. Why does steam and/or vapor escape around the door and moisture droplets form on the inside of oven door?

A. This is a normal occurrence - as food cooks, steam is given off.

Q. What do the various beeps mean?

A. Short beep = any pad is touched.

Three short beeps = incorrect entry.

One long beep = oven plugged in.

Three long beeps = end of cooking (microwave will turn off).

Series of three short beeps = check food to see if turning or rearranging is needed.

Q. Can the oven be used with the glass tray or roller guide removed?

A. No. Both the glass tray and roller guide must always be used in the oven when cooking.

Care and Cleaning

Cleaning the Microwave Oven

A minimum of maintenance is needed to keep the microwave oven clean and trouble free. The oven itself should be cleaned after each use with a damp cloth to keep it free from grease and soil buildup. Stubborn soils can be removed with a plastic scrub pad. When cleaning interior surfaces and surfaces of door and oven that come together when the door is closed, use only mild, nonabrasive soaps or detergents applied with a sponge or soft cloth.

Some liquid cleansers can remove the shiny surface on plastic or vinyl. Therefore, never spray or pour liquid cleansers directly onto a surface. Spray or pour cleanser onto a cloth or sponge and then clean.

Odors can be eliminated from the inside of the oven by boiling a solution of one cup of water and several tablespoons of lemon juice in the oven for 5-7 minutes. This also helps loosen any dried soil in the oven. Be very careful not to scratch the door and interior surface. Wipe off excess moisture after every use.

DO NOT USE abrasive cleaners, oven cleaners, abrasive cleaning pads or steel wool, as they can scratch or dull oven surfaces.

DO NOT REMOVE OR INSERT KNIFE around the stirrer cover to clean, as it may damage the cover or affect the cooking performance of your oven.

Oven Bottom

Wash oven bottom with hot sudsy water, rinse and dry. Do not use excessive amounts of water when cleaning the oven, especially around the turntable. Do not allow water or cleaning agents to seep into turntable gears located underneath.

Glass Tray/Turntable

Allow to cool before removing and cleaning. Wash in soapy water or dishwasher.

Roller Guide

Clean frequently to prevent excessive noise. Wash in soapy water or dishwasher.

Oven Light Bulb

This bulb is to be replaced by properly qualified service personnel.

Service Information

Check the following list to be sure a service call is really necessary.

If nothing on the oven operates:

- check for a blown circuit fuse or a tripped main circuit breaker.
- check if oven is properly connected to electric circuit in house.
- check that controls are set properly.
- check that the cooking time is set.

If the oven interior light does not work:

- the light bulb is loose or defective.

If oven will not cook:

- check that control panel was programmed correctly.
- check that door is firmly closed.
- check that **Start Pad** was touched.
- Auto Start was set.
- the Child Safety Lock may have been set.

If oven takes longer than normal to cook or cooks too rapidly:

- be sure the **Power Level** is programmed properly.
- check instructions on food density, etc.
- verify voltage to the microwave oven is not low.

If the time of day clock does not always keep correct time:

- check that the power cord is fully inserted into the outlet receptacle.
- check that the oven is properly grounded.
- be sure the oven is the only appliance on the electrical circuit.

If oven floor or glass tray are hot:

- this is normal. The floor is absorbing heat from the food.

If interior of oven collects moisture:

- this is normal. Food gives off moisture when cooking and the steam collects on the door and the oven surface. Wipe excess moisture from oven after each use.

If food cooks unevenly:

- refer to your recipe for proper cooking procedures.
- be sure food is evenly shaped.
- be sure food is completely defrosted before cooking.
- check placement of aluminum strips used to prevent overcooking.

If food is undercooked:

- check recipe to be sure all directions (amount, time, & power levels) were correctly followed.
- check household voltage.
- be sure microwave oven is on a separate circuit.
- be sure food was completely defrosted before cooking.

If food is overcooked:

- check recipe to be sure all directions (amount, power level, time, size of dish) were followed.
- be sure initial temperature of food wasn't higher than normal.

If arcing (sparks) occur:

- be sure microwave-safe dishes were used.
- be sure wire twist ties weren't used.
- be sure oven wasn't operated when empty.

If the Display shows a time counting down but the oven is not cooking:

- check that door is firmly closed.

If You Need Service

- Call the dealer from whom your appliance was purchased or your Jenn-Air Service Contractor listed in the Yellow Pages. Your Jenn-Air Service Contractor can provide better and faster service if you can accurately describe problems and give model and serial number of the appliance. Be sure to retain proof of purchase to verify warranty status. Refer to WARRANTY for further information of owner's responsibilities for warranty service.
- If the dealer or service company cannot resolve the problem, write to Jenn-Air Customer Assistance, c/o Maytag Customer Service, P.O. Box 2370, Cleveland, TN, 37320-2370, 1-800-688-1100.
- Use and care manuals, service manuals, and parts catalogs are available from Jenn-Air Customer Assistance, c/o Maytag Customer Service.

All specifications subject to change by manufacturer without notice.



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